



SOLUTION SHEET

TruContact Order Management

Accelerate customer connectivity to the latest network technologies, while meeting rising expectations for the availability of digital and secure communications.

Deliver new telecom connections, faster. Streamline connectivity and automate the buying and selling of wholesale connectivity services – with connections to hundreds of wireless, wireline, and cloud service providers.

Streamline delivery of wholesale connectivity

Simplify how you buy and sell network connectivity services and exceed customer expectations.

Simplify the porting experience

Expedite provisioning for more efficient number portability and an improved customer experience.

Benefit from decades of telecommunications expertise

Get the support and technical experience needed to optimize operations without adding headcount.

Transforming how the world connects

TruContact™ Order Management enables trusted connections between companies and people at the moments that matter most. Serving over 800 carriers, we seamlessly automate mission-critical processes to help increase visibility, provide a better customer experience, and reduce costs. Say goodbye to manual buying and selling processes that take weeks or months.

“This new capability, combined with other automation technologies, will increase the speed of order processing by up to five times.”

- Don MacNeil, COO of GTT

Give customers the services they want

Your customers expect fast, seamless, and secure services and solutions. Now you can deliver. From Broadband ordering to out-of-network connectivity, you can streamline your customer experience and eliminate manual activities, errors, delays, and costs.

In a recent service provider survey, 92 percent said having a streamlined and automated system for ordering wholesale Broadband is vital to help decrease network deployment times and protect margins.

TRUCONTACT ORDER MANAGEMENT PRODUCTS

Universal Order Connect (UOC)

Speed order processing time. Eliminate manual, error-prone processes and create and manage orders for faster fulfillment.

Voice Provisioning

Reduce complexity of inter-carrier porting. Provide the quickest and most efficient number porting service to your subscribers.

Number Portability Management

Connect to authoritative NPAC data. Securely and cost-effectively route phone calls and transfer customer telephone numbers.

Managed and Professional Services

Gain customized support for your needs. Get the subject matter expert support you need to optimize your operations.

Simplify order processing and accelerate customer connectivity with TruContact Order Management.

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